Frozen Mountain Enables Appinux® to Provide Customizable Video Solutions to Telehealth Programs

CLIENT

appinux®

Client

Established in 2007, Appinux® is a progressive software development company working primarily with Denmark municipalities to create unique telehealth software to solve real-world healthcare problems. At its core, Appinux® strives to establish and nurture long-lasting, effective changes in Denmark's social and healthcare system.

Goal

To create a video-enabled home health program for the Copenhagen Municipality that would work on all browsers and devices — including iOS.

Challenge

When one of the municipalities came to Appinux® to build a video-enabled home health program where healthcare providers could schedule regular home health visits with at-risk populations, Appinux® was eager to take on the project. However, adding a video component to their existing applications proved to be more difficult than initially anticipated.

Solution

With Frozen Mountain's APIs, Appinux® accessed the entire media pipeline API they needed to build a customizable application that worked on all devices — especially iOS.

The seamless integration took only two months with no additional costs.
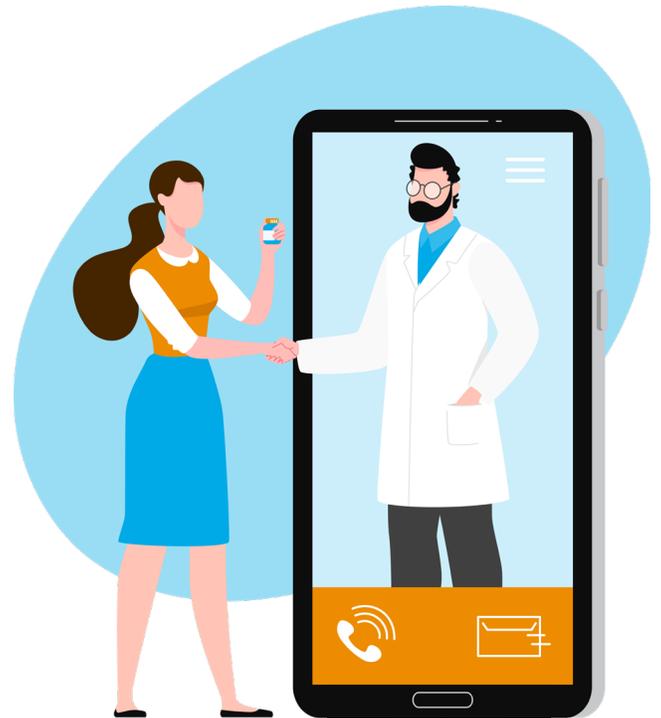
"We needed a video solution that would work on iOS devices. In Denmark, most of the population is on iOS. We spent over a year working on it with a different vendor but were unable to get it to work for iOS."

Mathias Westmark
Chief of Innovation

Discover limitless possibilities in video, voice and messaging with Frozen Mountain

Results

Appinux® currently works with 30 municipalities and two regions in Denmark, providing large-scale custom systems that address issues caused by an aging population, population expansion into remote areas, and the rapid advances within modern medicine.

"Using Frozen Mountain™ for our video applications has been so worthwhile. Our applications now work perfectly on all devices, including iOS, and we added the video feature to many of our other applications."

Mathias Westmark
Chief of Innovation

Today, the municipality's home health program is functioning at peak performance. Now fielding 4,000 calls per month, the response to the program has been overwhelmingly positive. Home health workers directly connect visually with patients for help with nutrition, ostomy care, insulin regulation, medication support, and much more daily.

"These calls are saving time that would normally be spent on the road, meaning that the healthcare providers can focus on their primary assignments without giving the patient a lower quality of care. It feels good knowing that our products are making a difference in people's lives. That is what keeps us going — keeps us innovating."

Mathias Westmark
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4,000
VIDEO CALLS / MO.
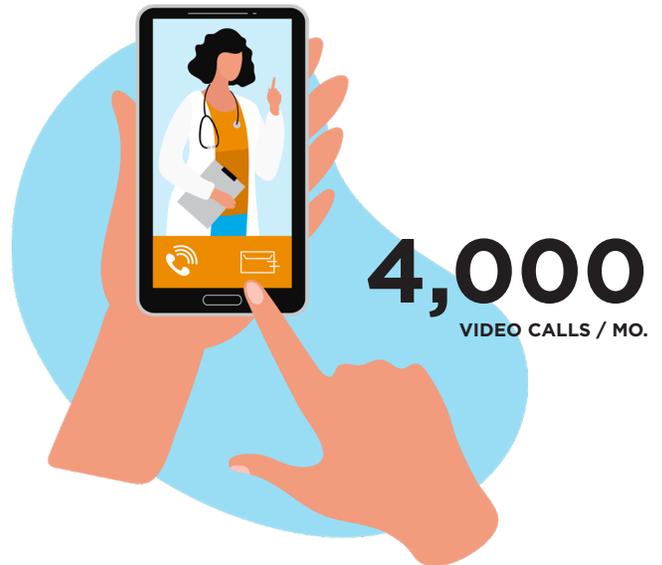
Future-proof, flexible live video.

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Eliminate risk with proven live-video experts.